# JANITORIAL & FLOOR CARE SERVICES

# Transforming Facilities into Sparkling Spaces that Customers Notice.

EMCOR Facilities Services (EFS) provides an entire suite of janitorial and floor care services. Our managed specialists tend to all floors, glass, mirrors, upholstery, air ducts, restrooms, and fixtures—turning facilities interiors from ordinary to outstanding.

# [facilities] solved



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It's All About the Customers. All the Time. When the restroom is immaculate and the floors are polished so well customers can see their reflections in the tile, it leaves a lasting impression. EFS understands that each interaction a customer has with a facility is an opportunity to show them a facility they will never forget.

#### Why EFS?

- Customer experience approach to services
- Expertise on virtually all floor types
- Customized floor care programs for the needs of different geographies
- Complete hard-surface and carpet care
- Reputation for speed and reliability
- Standardized pricing for greater savings
- · One invoice, not several

#### 24 Pounds of Dirt in

**20 Days?** According to the International Sanitary Supply Association (ISSA), 1,000 people entering a facility over a 20-day period can track up to 24 pounds of soil in with them. Stop dirt in its tracks, and contact EFS to start your floor care program today.

### 95 Percent Customer Satisfaction Rating.

EFS takes our commitment to our customers seriously. And it shows. We've earned a 95 percent customer satisfaction rating. Our janitorial and floor care specialists are well known for their expertise and reliability. They're also meticulously trained to understand the nuances of the latest flooring materials and construction techniques, as well as the safe and proper use of chemicals. They can even provide eco-friendly and LEED treatments whenever requested or required.

#### EFS JANITORIAL SERVICES INCLUDE:

- · Restroom cleaning
- · Door glass/window cleaning
- Vacuuming
- Dusting
- Emptying trash
- · Disaster recovery
- Construction cleanup

## Customized Floor Care Based on Climate and Geography.

We don't settle for a one-size-fits-all approach to floor care for our customers. Climate and geography are significant factors we take into consideration when developing a customized floor plan. We also develop cleaning frequencies that depend on geography (weather conditions, moisture content), floor type (concrete, carpet, wood, vinyl, marble, etc.), foot traffic, and brand image.

#### **HARD-SURFACE FLOOR CARE:**

- · Routine floor care
- · Restorative floor care
- · Specialty floor care
- · Preventive floor care

#### **CARPET MAINTENANCE SERVICES:**

- Installation
- Repairs
- Extractions
- Bonneting
- Truck mounts
- · Wet and dry shampoo

